

From: Frank Surerus
To: Microsoft ATR
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Subject: No No No Settlement

I am a loyal Microsoft customer. Their actions lately have convinced me that their monopoly over operating system software is being totally abused. If we are ever to have some kind of meaningful competition something must be done NOW. I am NOT talking about browsers ? there are plenty of browsers available to anyone who does not want to use MS Internet Explorer ? I am talking about Operating Systems. Microsoft's recent actions such as cutting support, initiating Product Activation (for applications as well as operating systems), show a total disregard for customers. The only way to change this is to promote competition!!!

Frank Surerus
500 Villa St.
Elgin IL 60120
franko@megsinet.net